

RETURNS
WAYNES POOL PREP AND PLUMBING
<https://pool-plumber.com.au>

We have a 30-day return policy, which means you have 30 days after receiving your item to request a return.

To be eligible for a return, your item must be in the same condition that you received it, unused, with all parts, and in its original packaging. You'll also need the receipt or proof of purchase.

To start a return, you can contact us at sales@pool-plumber.com.au.

If your return is accepted, we'll send instructions on how and where to send your package. Items sent back to us without first requesting a return will not be accepted. Shipping will be at your expense.

You can always contact us for any return questions at sales@pool-plumber.com.au.

Damages and Issues: Please inspect your order upon receipt and contact us immediately if the item is defective, damaged, or if you received the wrong item, so that we may evaluate the issue and make the needed adjustments.

Refunds: We will notify you once we've received and inspected your return to let you know if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method within 10 business days.

If more than 15 business days have passed since we've approved your return, please contact us at sales@pool-plumber.com.au.